The Sophia Way
Shelter. Safety. Stability.

GRATITUDE REPORT
2021



Healing & Recovery

In 2021, we continued to face new and ongoing challenges of the pandemic with your support. Your caring, compassion, and generosity helped ensure that women had the shelter and safety they needed to find hope and embrace change on their journey to stability.

Women not only found a safe, welcoming place at the shelters – they had access to meals, their belongings were safely stored, and they had the same place to return to at night. Shelter staff and case managers stepped up repeatedly to ensure the women felt loved even when facing the unknowns of the pandemic.

Operating two shelters means that 61 women have care and resources every day. We are grateful for the support we receive from area businesses, foundations, faith and civic groups, and countless individuals that ensure women have all they need to thrive.

With an ambitious goal of housing 100 women in 2021, we were happy to be able to find housing for 85. It reinforces the reality that there is a critical lack of affordable housing in our region, especially on the Eastside. But we celebrate other accomplishments, including that 20% of the women found temporary or transitional housing and 39% of the women with no income when they came to us, secured employment.

2021 also brought a change in organizational leadership and a new, shared leadership model that offered the opportunity to grow leaders from within the organization. This format allows greater inter-department communication, streamlining decision-making. We are honored that you have embraced this leadership team with support, curiosity, and shared wisdom. We are eager to see shared leadership spread throughout the organization as we continue to grow and serve women on the Eastside.

Maya

Maya Subramanian Board Chair Dietra Clayton Managing

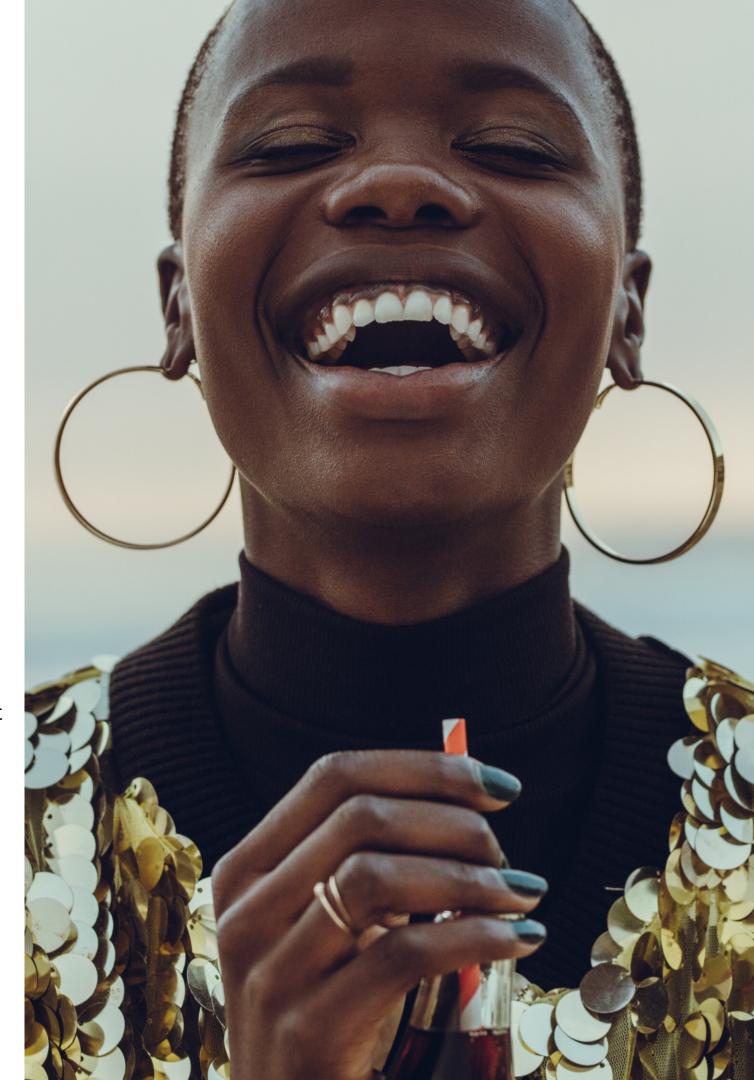
Executive Director

Zee Peters
Executive Director
Development &

Engagement

Doduia

Sophia Hernandez
Executive Director
Finance &
Operations





Women found shelter, safety, and stability

20,300

Nights of safety and warmth

44,844

Nourishing meals donated by the community

85

Women moved into their own homes

Impact



Sophia Voices



Kelly

"I have no words to describe how grateful I am for The Sophia Way and the support I received while I was at their shelter."



Evie

"I was supported by people who knew what I was going through. We are all trying to find a place to live."



Patience

"I felt their love. It's like the staff are trained for this job, because they make you feel loved, cared for, and supported."

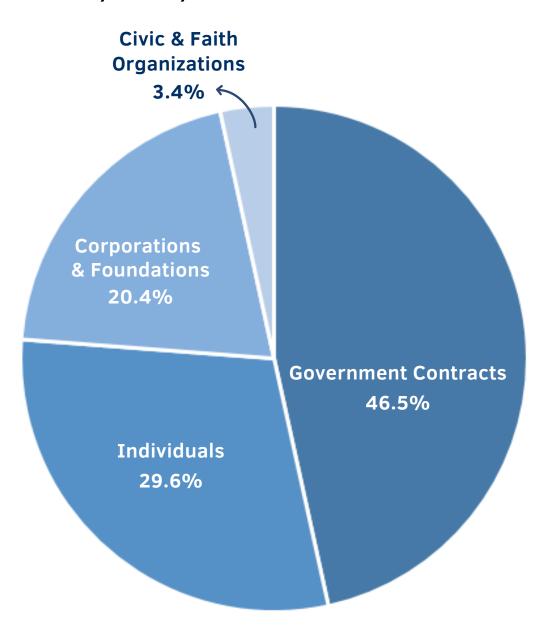


Martha

"I am very thankful to my case manager. Anytime I have a problem, she is there for me."

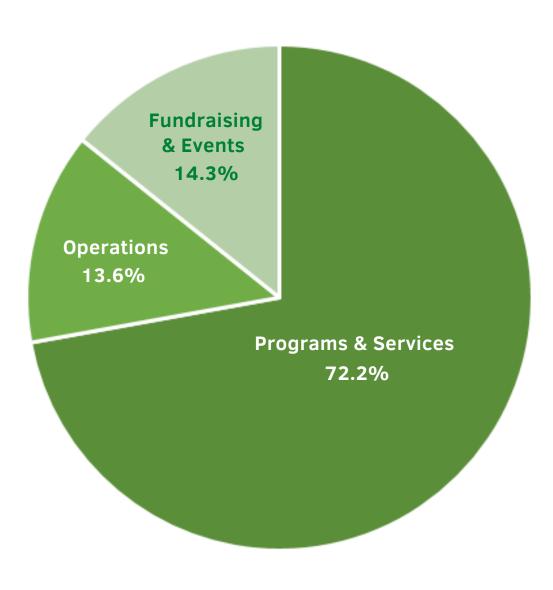
Financials 2021

Revenues \$3,651,729



Note: In addition to cash gifts reflected above, \$869,354 worth of donated rent, meals, clothing, and products were received.

Expenses \$3,325,718





An Update

In 2020, community members, including those with lived experience, collaboratively created a framework for programming and growth for the next few years. The Sophia Way Forward focuses on developing partnerships to drive solutions, build capacity and resources to support women experiencing homelessness, and provide them a continuum of care.

2021 was about finding and creating the blocks to build that framework. Here are a few strategic steps accomplished.

Community + Advocate

 Active community partner in regional homeless response and within the shared leadership community

Continuum of Care

- Resource Center at Sophia's Place is offering additional resources to women seeking support
- Behavioral Health specialist is supporting clients in accessing resources and staff with trainings

Talent + Culture

- Equity in living wages for all employees that includes ongoing assessment
- Enhanced access for employees and dependents to telehealth and mental health support at no cost

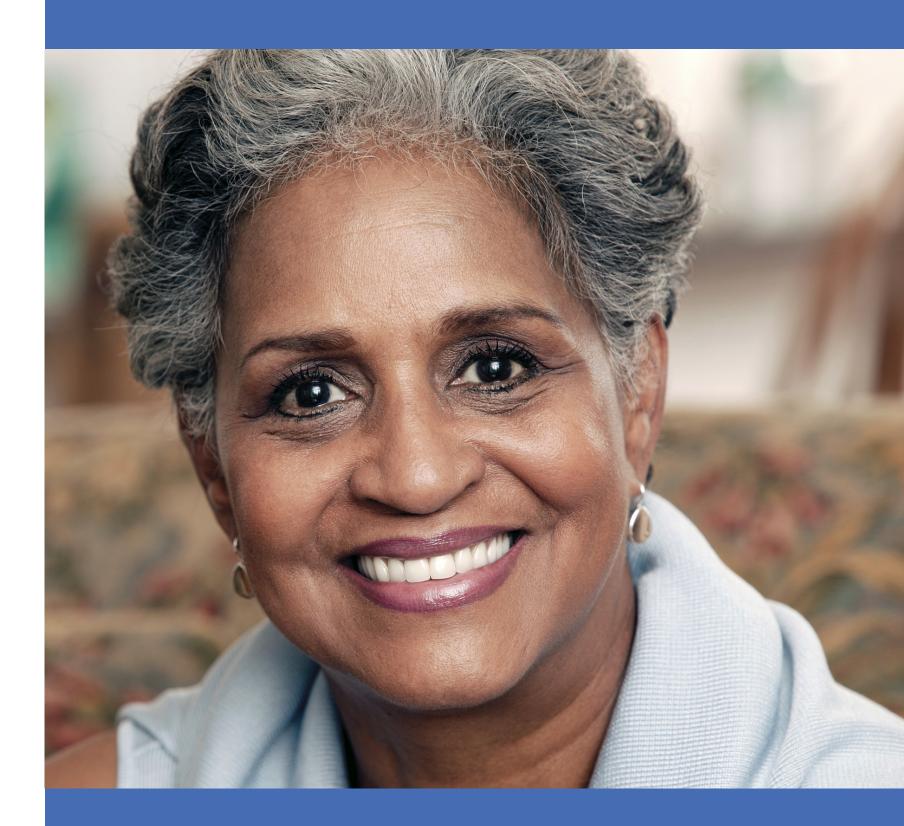
Financial Stability

- Financial policies and procedures updated with independent review
- Identify new and trending opportunities for funding support

Your generosity in every form is a reflection of your kindness and commitment to ensuring every one has the shelter and safety that they need to thrive!

Thank you for the financial gifts you make, the meals you cook, the items you donate, and the time you give. Your dedication is essential to our mission of being a place of hope and change for women. We cannot do it without you – standing beside us in support of the women seeking resources and care.

Thank You!



The Sophia Way Shelter. Safety. Stability.

The Sophia Way is a place of hope and change for women experiencing homelessness.

Mailing Address1100 Bellevue Way NE,#8A-110, Bellevue, WA 98004

Telephone425.463.6285

Website
sophiaway.org

Programs



Helen's Place
Emergency Shelter
24/7



Vehicle Outreach



Sophia's Place
Extended-Stay Shelter
24/7



Transitional Housing & Rental Assistance



Sophia's Day Center Walk-in Services
8 am to 3 pm



Permanent Housing with Supportive Services

Services

Case Management: Case managers walk alongside clients, listening to their stories, connecting them with supports and services, and helping them take steps to achieve their goals.

Supportive Services: These include facilitating social and recreational activities at the shelters, and providing access to skill-building workshops, and health, legal, employment, and housing services.